

People who are veterans of the Australian Defence force or an allied defence force including the spouse, widow or widower of a veteran

Strategies to consider include:

- Providing a service that is Veteran inclusive — this can assist people who are veterans of the Australian Defence force or an allied defence force including the spouse, widow or widower of a veteran to feel safe, regardless of whether they choose to disclose their veteran experience or not
- Conducting training for staff to enhance understanding of the range of issues affecting people who are veterans of the Australian Defence force or an allied defence force including the spouse, widow or widower of a veteran
- Communicating a message of welcome to people who are veterans of the Australian Defence force or an allied defence force including the spouse, widow or widower of a veteran
- Acknowledging people who are veterans of the Australian Defence force or an allied defence force including the spouse, widow or widower of a veteran by encouraging staff at all levels, including senior management, to attend Anzac day events and acknowledging ANZAC day in the organisation

Partnerships and relationships to consider:

- Developing links with Department of Veteran's Affairs community engagement units
- Contact ex-serviceman organisations such as RSLs, Melbourne Legacy for information and resources to support planning and organisational awareness and responsiveness to people who are veterans of the Australian Defence force or an allied defence force including the spouse, widow or widower of a veteran