



Veterans

Veterans are able to access Commonwealth Home Support Programme services in order to support them to remain independent in their own home in the same way as the general population. This access is determined by their eligibility, assessed need, and any service being provided by other government programmes. A person's eligibility for Department of Veterans' Affairs-funded services such as the Veterans' Home Care Programme, community nursing, transport or respite does not preclude that person from accessing services under the Commonwealth Home Support Programme, so long as the client is eligible for services, the support required from the Commonwealth Home Support Programme is entry-level, and there is no duplication in the specific services/assistance being provided.

For example, a person may access Veterans' Home Care for low-level domestic assistance and personal care, but also be receiving transport and delivered meals through the Commonwealth Home Support Programme.

Department of Veteran Affairs: <http://www.dva.gov.au/>

LGA	Net total DVA clients	Total Veterans	Total Dependants	Disability Pensioners	War Widows	Service pensioners	SS Age Pensioners	Gold card holders	White card holders
Hume	844	482	363	231	166	332	10	342	192
Moreland	755	337	420	145	247	248	4	407	116
Darebin	750	326	427	132	265	280	9	394	97
Yarra	375	234	141	62	60	163	Under 4	117	75
Banyule	1467	785	684	418	415	442	12	752	273
Nillumbik	411	265	147	149	79	111	7	183	131
Whittlesea	892	533	359	244	159	360	8	334	225

Source: Veterans' Home Care https://www.dva.gov.au/sites/default/files/files/publications/datastatistical/LGAprofile/LGAs_Sep17.pdf

Note: The table above captures data from those clients and their dependants who receive compensation from the Department of Veteran's Affairs and Some clients can be a veteran and a dependant. You cannot add up columns as clients can be included in multiple columns. For example a veteran on disability pension (compensation) can also be receiving a means tested income support pension and hold a gold treatment card.

In addition, this data may be under-representation as there may be clients who do not receive DVA services and support but who face barriers to accessing CHSP and HACC-PYP services due to having served in the Australian Defence force.

For more information and support regarding understanding the different categories of Veteran support and needs visit or email:
 Factsheet - <https://www.dva.gov.au/about-dva/dva-factsheets>
 email - stats@dva.gov.au

Note: City of Banyule has the highest number of Department of Veteran's Affairs clients

The Following table represents the number of DVA Health Card holders (gold and white) within selected Local Government Areas (LGA) who are 65 or older and who do not reside in a Residential Aged Care facility (RAC).

Please note that not all DVA card holder are veterans. The below will include both veterans and war widow/ers with DVA health cards.

The data in this data is as at 30 March 2018.

LGA Name	65 - 74	75 - 84	85 - 94	95 and over
Banyule (C)	209	107	276	53
Darebin (C)	59	37	177	37
Hume (C)	149	65	101	11
Moreland (C)	64	51	200	43
Nillumbik (S)	83	27	50	11
Whittlesea (C)	136	48	65	13
Yarra (C)	35	13	40	8

The DVA web site has links to a number of elearning courses on DVAttrain. People who wish to access this training will need to register (instructions on the page) and then they can access the relevant elearning.

Understanding the Military Experience and vetAWARE

<https://www.dva.gov.au/providers/online-training-health-providers>

The At Ease web site also has some useful education material.

<https://www.dva.gov.au/about-dva/publications-and-forms/health-publications/mental-health-publications>

This document is created by Lisa Tribuzio, Diversity Advisor from the North Metro Sector Development team. Diversity Advisors are funded by both the Victorian State Government and the Commonwealth and support HACC-PYP and CHSP funded organisations to undertake diversity planning. For any questions regarding this document, email lisat@hwpcp.org.au

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