

# IDENTIFYING AND RESPONDING TO FAMILY VIOLENCE MANAGER'S TRAINING EVALUATION SURVEYS

---



## PRE TRAINING SURVEY

(To be completed in Survey Monkey 1 week before the training session)

### Introduction:

The North West Metro Region (NWMR) Primary Care Partnerships (PCP) Project on Identifying and Responding to Family Violence has developed tailored training targeting managers as the first stage of developing a comprehensive response to the diversity of women and children experiencing family violence.

### Purpose of this Survey:

You have nominated to attend one of the management trainings held in your region. It is important for the trainers to have an understanding of the knowledge, awareness and attitudes of participants so that the sessions are tailored to the group's needs. Your answers will remain confidential and only de-identified data will be collated to inform the trainers and an evaluation report. This on-line training survey will take approximately 5 minutes to complete<sup>1</sup>. You will also be asked to complete an evaluation directly after the training session as well as a short survey in 3 months' time in order to understand potential impacts of the training. Your participation in this project is much appreciated, and will assist in ensuring that appropriate and sufficient training and support are provided to member agencies.

## SECTION 1:

### Agency Type:

- Community Health
- Hospital
- Community Services
- Local Council
- Other (please specify below) \_\_\_\_\_

### Your Background: Please tick one box

- Nursing
- Social Work/Counselling
- Psychology
- Allied Health
- Medical
- Dental
- Community Services
- Other (please specify below) \_\_\_\_\_

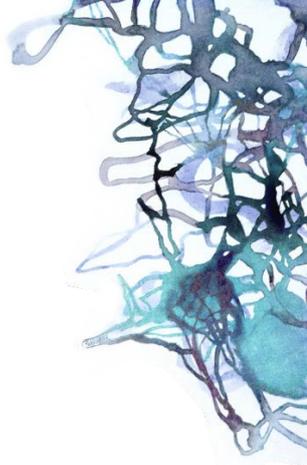
### Had you had any previous training or any in-services on family violence?

- No
- Yes (Please specify) .....

---

<sup>1</sup> The NWMR PCP gratefully acknowledges the following documents which were utilised in the development of the Evaluation Surveys

- WHIN: Attitudes, Behaviours and Beliefs Surveys
- Strengthening Hospitals Response to Family Violence: Training Survey
- INWAYS Project: Evaluation Survey
- INW PCP: Course in Service Coordination Evaluation Survey



Please choose the answers that describe your knowledge and understanding of family violence:

I understand the gendered nature of family violence

- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know

I understand the dynamics of power and control that underpin family violence

- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know

I am aware of the family violence indicators for women and children

- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know

If a victim of family violence chooses not to leave the violent situation, I am aware of what staff can do to help

- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know

I am aware of what do to if a staff member discloses family violence

- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know

I am aware of how to screen/assess for family violence

- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know

I am aware there is a standardised family violence risk assessment tool in Victoria

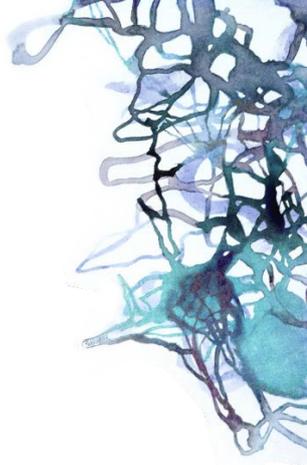
- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know

I know where staff can refer a victim of family violence

- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know

I am aware of how staff undertake safety planning and what this involves

- Strongly Agree
- Agree
- Strongly Disagree
- Disagree
- Don't Know



Please identify whether your agency has the following: Policy/procedures for identifying and responding to clients experiencing family violence:

*\*you can select more than one option*

- Endorsed policy/procedures have been in place for less than 12 months
- Endorsed policy/procedures have been in place for more than 12 months
- Endorsed policy/procedures have been in place for more than 12 months and have been through a review process
- Policy/procedures are currently being developed
- Setting up a Working Group to develop the policy/procedures
- Conversations at management meetings have occurred in relation to developing the policy/procedures
- No actions/intentions to develop the policy/procedures at this stage
- Don't know

Please identify whether your agency has the following to your knowledge: Policy/procedures for responding to staff disclosures of family violence in my agency:

*\*you can select more than one option*

- Endorsed policy/procedures have been in place for less than 12 months
- Endorsed policy/procedures have been in place for more than 12 months
- Endorsed policy/procedures have been in place for more than 12 months and have been through a review process
- Policy/procedures are currently being developed
- Setting up a Working Group to develop the policy/procedures
- Conversations at management meetings have occurred in relation to developing the policy/procedures
- No actions/intentions to develop the policy/procedures at this stage
- Don't know

# POST TRAINING SURVEY

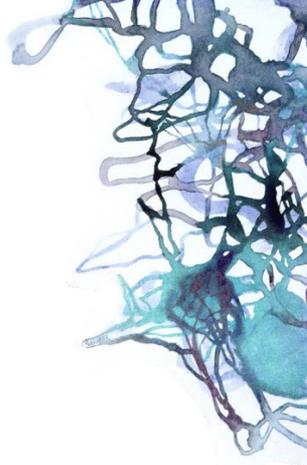
(To be completed directly after the training session via Survey Monkey)

## Purpose of this Survey:

You have attended one of the management trainings held in your region. It is important for the trainers/project coordinator to have your feedback on the session. Your answers will remain confidential and only de-identified data will be collated to inform the trainers and an evaluation report.

This post training survey will take approximately 5 minutes to complete<sup>2</sup>. You will also be asked to complete a short survey in 3 months' time in order to understand potential impacts of the training.

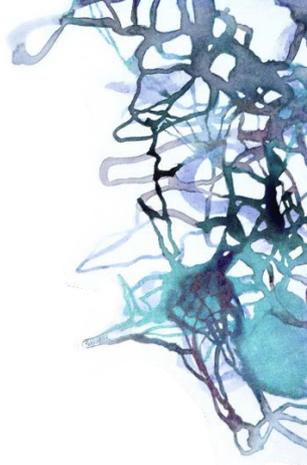
Your participation in this project is much appreciated, and will assist in ensuring that appropriate and sufficient training and support are provided to member agencies.



---

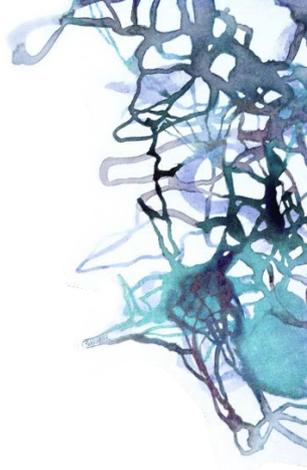
<sup>2</sup> The NWMR PCP gratefully acknowledges the following documents which were utilised in the development of the Evaluation Surveys

- WHIN: Attitudes, Behaviours and Beliefs Surveys
- Strengthening Hospitals Response to Family Violence: Training Survey
- INWAYS Project: Evaluation Survey
- INW PCP: Course in Service Coordination Evaluation Survey



After attending the training session, my understanding of the following has increased or improved:

<p>I understand the gendered nature of family violence</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>	<p>I am aware of how to screen/assess for family violence</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>
<p>I understand the dynamics of power and control that underpin family violence</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>	<p>I am aware there is a standardised family violence risk assessment tool in Victoria</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>
<p>I am aware of the family violence indicators for women and children</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>	<p>I know where staff can refer a victim of family violence</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>
<p>If a victim of family violence chooses not to leave the violent situation, I am aware of what staff can do to help</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>	<p>I am aware of how staff undertake safety planning and what this involves</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>
<p>I am aware of what do to if a staff member discloses family violence</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Strongly Agree</li><li><input type="checkbox"/> Agree</li><li><input type="checkbox"/> Strongly Disagree</li><li><input type="checkbox"/> Disagree</li><li><input type="checkbox"/> Don't Know</li></ul>	



Very Low 1	Low 2	Medium 3	High 4	Very high 5
---------------	----------	-------------	-----------	----------------

Overall did you find today's training useful?

1 2 3 4 5

Comments:

How would you rate the family violence trainer's knowledge of the subject matter?

1 2 3 4 5

Comments:

How would you rate the family violence trainer's presentation style?

1 2 3 4 5

Comments:

How would you rate the PCP trainer's knowledge of the subject matter?

1 2 3 4 5

Comments:

How relevant was the training today to your role in the workplace?

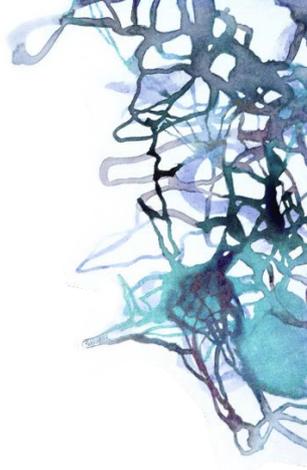
1 2 3 4 5

Comments:

Would you recommend this training to other managers in your agency/sector?

1 2 3 4 5

Comments:



How would you rate the length of the training session:

**Too short**

**Satisfactory**

**Too long**

What changes will you make after this training in your organisation? Or team? Or via Management?

---

---

---

---

How will you plan to implement/review the client/staff policy templates in your organisation?

---

---

---

---

---

Do you have any other comments to help enhance the training program and improve future training events?

---

---

---

---

---

**Thank you for your feedback.**



## POST TRAINING SURVEY – 3 MONTHS

*(To be completed in Survey Monkey 3 months after the training session)*

### Purpose of this Survey:

You attended one of the management trainings held in your region 3 months ago. We are interested if the training has had an impact on your work since you returned to your role. Your answers will remain confidential and only de-identified data will be collated to inform the trainers and an evaluation report.

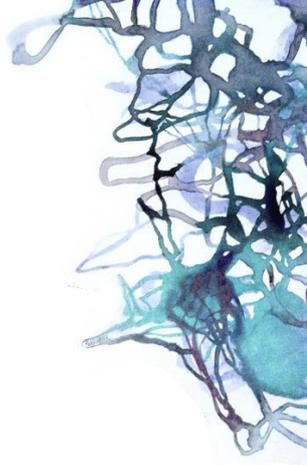
This post training survey will take approximately 5 minutes to complete<sup>3</sup>.

Your participation in this project is much appreciated, and will assist in ensuring that appropriate and sufficient training and support are provided to member agencies.

Very Low 1	Low 2	Medium 3	High 4	Very high 5
How confident have you felt since returning to your workplace to implement your agency's client response to family violence?				
1	2	3	4	5
<b>Comments:</b>				
How confident have you felt since returning to your workplace to implement your agency's response to staff disclosures of family violence?				
1	2	3	4	5
<b>Comments:</b>				
How confident have you felt in driving organisational change in relation to policy/procedure review/implementation?				
1	2	3	4	5
<b>Comments:</b>				
How relevant was the training to your role in the workplace?				
1	2	3	4	5
<b>Comments:</b>				
How confident would you be in recommending this training to other managers in your agency/sector?				
1	2	3	4	5
<b>Comments:</b>				

<sup>3</sup> The NWMR PCP gratefully acknowledges the following documents which were utilised in the development of the Evaluation Surveys

- WHIN: Attitudes, Behaviours and Beliefs Surveys
- Strengthening Hospitals Response to Family Violence: Training Survey
- INWAYS Project: Evaluation Survey
- INW PCP: Course in Service Coordination Evaluation Survey



Please identify whether your agency has the following: Policy/procedures for identifying and responding to clients experiencing family violence:

*\*you can select more than one option*

- Endorsed policy/procedures have been in place for less than 12 months
- Endorsed policy/procedures have been in place for more than 12 months
- Endorsed policy/procedures have been in place for more than 12 months and have been through a review process
- Policy/procedures are currently being developed
- Setting up a Working Group to develop the policy/procedures
- Conversations at management meetings have occurred in relation to developing the policy/procedures
- No actions/intentions to develop the policy/procedures at this stage
- Don't know

Please identify whether your agency has the following to your knowledge: Policy/procedures for responding to staff disclosures of family violence in my agency:

*\*you can select more than one option*

- Endorsed policy/procedures have been in place for less than 12 months
- Endorsed policy/procedures have been in place for more than 12 months
- Endorsed policy/procedures have been in place for more than 12 months and have been through a review process
- Policy/procedures are currently being developed
- Setting up a Working Group to develop the policy/procedures
- Conversations at management meetings have occurred in relation to developing the policy/procedures
- No actions/intentions to develop the policy/procedures at this stage
- Don't know

What changes have you made after this training that can be correlated to your learnings from the session?

---

---

---

---

How is the process going with implementing/reviewing the client/staff policy templates in your organisation?

---

---

---

---

Thank you for your feedback. Do you have any other comments to help enhance the training program?

---

---

---

---