

An Example of How to Use this Data in Population Planning

A Target group	B Target population in catchment by age cohort	C Data source	D Client population by service type	E Data source	F Diversity plan priority? Yes/no	G Rational/comments	H Client cohort for action Older/Younger/All Age groups
Aboriginal and Torres Strait Islander population	Aboriginal population is 1% of total population. Potential this may be underreported.	Local council	In 2015-16, 1.7% of registered clients identify as Aboriginal and/or Torres Strait Islander. Potential this may be underreported.	DHHS MDS data DEX data Anecdotal data	Yes	Aboriginal people have higher levels of disadvantage than the general population.	Action for both younger and older client group
CALD	>40% of residents were born overseas; 39% speak 140 languages other than English. Largest changes in spoken languages (2006-2011) were for: Italian (-1,443 persons); Mandarin (+1,137 persons); Punjabi (+955 persons); Greek (-767 persons)	Council Plan 2013-2017 Literacy rates	Italian (555), Greek (428) and Arabic (243) are the 3 top preferred languages.	DHHS MDS data DEX data	Yes	Highlight strategies to explore increasing access to the CALD populations not currently reflected in our data and who are new and emerging (eg: Mandarin, Punjabi)	Action for both younger and older group for Mandarin, Punjabi and Arabic Action for older group for Greek and Italian
Dementia	Prevalence of dementia in LGA is 2304 in 2015 and predicted to	Dementia Australia, May 2018	We deliver a dementia specific Social Support Group on Thursdays. Many younger clients with	Social Support group Schedule of	Yes	The forecast for rates of dementia are increasing in LGA.	Action for older groups with a focus on early onset dementia for entry level clients into CHSP

	be 4951 in 2050		dementia attend the other groups.	groups and client lists		Specific strategies and expertise will continue to be required to meet the needs of this group.	
LGBTI	<p>LGBTI people are 10% of the population</p> <p>In our organisation, 92 people over 50 years identified as being in a de facto living arrangement with a same sex spouse.</p> <p>When specialised strategies are applied to target transgender and non-binary people through surveys and increase of people disclose</p>	<p>Val's Cafe</p> <p>Australian Human Rights Commission</p> <p>ABS census 2016</p> <p>ABS pilot study on trans people</p>	<p>Social Support staff are aware of 1 client that identifies as lesbian.</p> <p>Anecdotally, our LGA has a high number of residents that identify as LGBTI</p>	Client self-disclosed to Social Support worker at the home visit/ assessment	Yes	<p>There may be other clients – we may not be providing safe and inclusive services. The data we have about this population is much lower compared to the overall population estimate of 10%</p> <p>Specialised strategies to create safe spaces for LGBTI and trans people to disclose</p>	Action for both older and younger group
Care Leavers	There are approx. 500,000 care leavers across Australia including Forgotten	Alliance of Forgotten Australians	Currently we have no data on the client population who are care leavers in our LGA	No data collected	Yes	Start the process of raising awareness of Forgotten Australians with the aim to gather	Action for older groups not excluding people under 65 years in HACC services

	Australians, Former Child Migrants and the Stolen Generations					some data of our local community and training for staff	
Parents separated from children by forced adoption or removal	There were approx. 250,000 adoptions that occurred between 1951-1971 with many more people affected by forced adoption or removal	Vanish	Currently we have no data on the client population in our LGA	No data collected	Yes	Start the process of raising awareness of people affected by forced adoption or removal with the aim to gather some data of our local community and staff training	Action for older groups not excluding people under 65 years in HACC services
Veterans	In March 2018 there were 645 veterans over 65 years in our region	Department of Veteran's Affairs March 2018	Currently we have no data on the client population who are veterans in our LGA	No data collected	Yes	Start the process of raising awareness of Veterans with the aim to gather some data of our local community and get more information and training from Department of Veteran's affairs	Action for older groups not excluding people under 65 years in HACC services
Financially Disadvantaged/ Socially Disadvantaged	There are a total of 9558 people over 65 years with a weekly income below \$400. This LGA has a SIEFA index of 68/79 making it the most disadvantaged 15%	ABS census data 2016 City of Greater Dandenong, Statistic data for Victorian Communities	There were 10% of our client population living alone There were more women than men accessing our service	DHHS MDS data DEX data Anecdotal data from support workers and social	Yes	Our client population are vulnerable to financial and social disadvantage	Action for older and younger group

	<p>of municipalities in the State In terms of people over 60 years living alone there was a total of 4457 people living alone with more women than men living alone In terms of people over 65 years needing assistance there was a total of 5207 In terms of people over 65 years needing assistance and living alone there was a total of 670 with more women than men living alone and needing assistance The LGA has a 39% higher amount of people over 70 years living with a disability than those in Greater Melbourne The LGA has a 10% higher per cent of people over 65 years living in rent-related financial stress 7.6% of persons living in our region experienced food</p>	<p>Wellbeing Report, Community Indicators Victoria</p>	<p>More data needed around weekly income and financial disadvantage 3274 clients receiving a Government pension 146 receive no pension</p>	<p>support group facilitators Intake staff Increasing numbers of clients expressing concerns around finances and paying fees</p>		<p>We will need to collate data around: Living alone Weekly income People over 65 with a disability living alone Strategies targeting women living alone Continue to ensure client access to service is not impeded by financial strain Strategies to explore food security amongst our clients</p>	
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	<p>insecurity, compared to 5.6% in the Northern & Western Metro Region and the Victorian State average of 4.6%.</p>						
<p>Homeless or at risk of homelessness</p>	<p>In 2011 there were 455 estimated number of homeless people in the LGA and in 2016 there was an estimated 630 with an increase in 38%</p> <p>The LGA has a 10% higher per cent of people over 65 years living in rent-related financial stress</p> <p>People aged 55 and above make up approx. 12% of recorded homeless persons across Australia</p>	<p>City of Greater Dandenong, Statistic data for Victorian Communities</p> <p>Council for Homeless persons from ABS 2011 census</p>	<p>There were 15 clients who experienced homelessness or at risk of homelessness</p>	<p>Support workers</p>	<p>Yes</p>	<p>We have seen an increase since our last diversity plan</p> <p>We would like to look into strategies to support clients when they are at risk of homelessness to further prevent homelessness such as partnering with specialist housing services</p>	<p>Action for older group not excluding people under 65 years in HACC services</p>

Rural/Remote Communities	North Metro Melbourne does not have any remote or very remote areas however our service lies in a peri-urban area where people may be experiencing barriers to accessing services and at risk of social isolation	Accessibility remoteness index of Australia 2006	No data gathered around accessing services Only data gathered is place of residence	DHHS MDS DEX	Yes	While the number of people living in the Rural areas of in our Council are low, there is evidence that many residents in rural settings are ageing. Living a rural lifestyle can often be associated with isolation and barriers to access services and social supports	Action for older group not excluding people under 65 years in HACC services
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This document is created by Lisa Tribuzio, Diversity Advisor from the North Metro Sector Development team. Diversity Advisors are funded by both the Victorian State Government and the Commonwealth and support HACC-PYP and CHSP funded organisations to undertake diversity planning. For any questions regarding this document, email lisat@hwpcp.org.au

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