

## **People who live in rural or remote areas**

### ***Strategies to consider include:***

- Matching casual or part-time staff to clients who live close to their homes
- Investigating technological solutions to increase reach and efficiency of service provision
- Putting policies and procedures in place and adequately training staff members to respond to small and emerging diverse population groups and individuals
- Out posting services to ensure local access, pending viability and feasibility
- Providing information about services to people across the whole catchment, not just those in local towns
- Implementing volunteer and workforce recruitment and development programs that engage residents in small rural centres
- Participating in events held in small townships to expand the reach of service information

### ***Partnerships and relationships to consider:***

- Developing relationships with other service providers working in or visiting isolated rural areas such as rural health services, bush nursing services, neighbourhood houses and community groups that can extend the capacity and reach of local services
- Developing relationships with state wide organisations and organisations that respond to diverse groups
- Collaborating with multiple organisations to consult with the community about service access issues
- Partnering with other organisations to provide traineeships for people in rural areas in related careers
- Linking with community organisations which could assist with supporting people in isolated areas such as sporting clubs, churches or associations

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