

Online Health Literacy Course

VicPCP have launched the Online Health Literacy Course.

The course is available free of charge at www.vicpcphealthliteracycourse.com.au (we recommend using Chrome as your internet browser) or you can request a free version to be embedded in your internal Learning Management System from cwgpcp@gmail.com.

This course will increase your knowledge for health literacy and ability to implement health literacy improvements in your organisation. The health literacy course has been developed to support the practice of being responsive to health literacy needs throughout your organisation. While it has been designed with health organisations in mind, it is also relevant to organisations with local government, community and human services sectors

After completing this course, you will have an understanding of:

- What health literacy responsiveness is
- Your role in improving health literacy responsiveness
- How health literacy improvements can be implemented within your organisation

Who should undertake this course?

This course is suitable for all staff, regardless of their existing knowledge of health literacy. The modules have been designed with the learning needs of different people in mine, but you are welcome to complete them all. This table provides some guidance on who should complete each module:

Module	Who should complete this module?
Introduction	All staff should complete this module before undertaking any other modules.
Leadership	<ul style="list-style-type: none">• Boards• CEOs• Executives• Directors• Senior managers/Managers• Coordinators/Team Leaders• Health literacy leaders• Decision makers.
Communication	<ul style="list-style-type: none">• Marketing and communication staff• Practitioners• Anyone who has contact with individuals or community, or communicates information to the community• Volunteers• Peer educators• Intake and reception staff.
Navigation of physical and virtual environments	Managers and staff working in: <ul style="list-style-type: none">• Infrastructure• Engineering• Environment• Information technology and communications• OH&S• Facilities• Corporate.
Partnering with consumers	<ul style="list-style-type: none">• Anyone who has contact with individuals or community, or designs services/information for community• Decision makers• Clinicians.

How long will it take to complete each module:

Module	How long will it take to complete this module?
Introduction	25 minutes
Leadership	20 minutes
Communication <ul style="list-style-type: none">• Introduction to Communication• Interpersonal Communication• Written Communication	10 minutes 20 minutes 20 minutes
Navigation of physical and virtual environments	20 minutes
Partnering with consumers	20 minutes

[Access to online Health Literacy Course](#)