

## Community Support Services

<p style="text-align: center;"><b>Haven Home Safe (North Eastern Melbourne)</b></p> <p style="text-align: center;"><b>Homelessness support/crisis accommodation and low income housing assistance</b></p> <p>Phone: 9479 0700 Hours: 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;"><b>St Kilda Crisis Centre</b></p> <p style="text-align: center;"><b>Victoria’s state wide after-hours emergency accommodation contact point</b></p> <p>Phone: 1800 627 727 (Free Call) Hours: After 5pm (Monday – Friday) and 24 hours on weekends and Public Holidays</p>
<p style="text-align: center;"><b>Orange Door (North Eastern Melbourne)</b></p> <p style="text-align: center;"><b>Support service for women, children and young people who are experiencing or have experienced family violence and families who need extra support with the care of children</b></p> <p>Phone: 1800 319 355 (Free Call) Hours: 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;"><b>Safe Steps</b></p> <p style="text-align: center;"><b>Victoria’s state wide response centre for women, transgender women, young people and children experiencing family violence</b></p> <p>Phone: 1800 015 188 (Free Call) Hours: 24 hours a day 7 days a week including Public Holidays</p> <p style="text-align: center;">If you cannot safely call the 24/7 phone line, please email safesteps@safesteps.org.au and a support worker will reply to you ASAP.</p>
<p style="text-align: center;"><b>In Touch</b></p> <p style="text-align: center;"><b>Support service for refugee and migrant women who are experiencing or have experienced family violence - Bilingual workers and interpreters are available</b></p> <p>Phone: 1800 755 988 (Free Call) Hours: 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;"><b>MensLine Australia</b></p> <p style="text-align: center;"><b>Victorian state wide support service for men and transgender men with family and relationship concerns or who are experiencing or have experienced family violence</b></p> <p>Phone: 1300 789 978 (Free Call) Hours: 24 hours a day 7 days a week including Public Holidays</p>
<p style="text-align: center;"><b>QLIFE</b></p> <p style="text-align: center;"><b>Support service for LGBTQI+ who are experiencing or have experienced family or domestic violence or are having relationship concerns</b></p> <p>Phone: 1800 184 527 (Free Call) Hours: 3pm – Midnight 7 days a week including Public Holidays</p>	<p style="text-align: center;"><b>Djirra</b></p> <p style="text-align: center;"><b>Support service for Aboriginal people who are experiencing family violence or have in the past</b></p> <p>Phone: 1800 105 303 (Free Call) Hours: 9am – 5pm (Monday – Friday)</p>

<p style="text-align: center;"><b>Red Cross</b>  <b>Provides a broad range of support services to community including: Migrant &amp; Refugee support, Indigenous &amp; Torres Strait Islander support, Emergency Relief, Homelessness and Mental Health support</b></p> <p><b>Phone:</b> 1800 733 276 (free call)</p> <p><b>Hours:</b> 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;"><b>Asylum Seeker Resource Centre</b>  <b>Asylum Seeker support service</b></p> <p><b>Phone:</b> 9326 6066</p> <p><b>Hours:</b> 10am – 5pm (Monday – Friday)</p>
<p style="text-align: center;"><b>Life Line</b>  <b>Provides 24/7 crisis support and suicide prevention services</b></p> <p><b>Phone:</b> 13 11 14 (Free Call)</p> <p><b>Hours:</b> 24 hours a day 7 days a week including Public Holidays</p>	<p style="text-align: center;"><b>Beyond Blue</b>  <b>Mental health support service</b></p> <p><b>Phone:</b> 1300 224 636 (Free Call)</p> <p><b>Hours:</b> 24 hours a day 7 days a week including Public Holidays</p>
<p style="text-align: center;"><b>Kids Helpline</b>  <b>Telephone and counselling support service for young people aged between 5 -25.</b></p> <p><b>Phone:</b> 1800 551 800 (Free Call)</p> <p><b>Hours:</b> 24 hours a day 7 days a week including Public Holidays</p>	<p style="text-align: center;"><b>Northern Centre Against Sexual Assault</b>  <b>Support service for women, men and young people over the age of 12 who have experienced sexual assault (past or recent) and their non-offending family and friends.</b></p> <p><b>Phone:</b> 9496 2240</p> <p><b>Hours:</b> 9am-5pm (Monday – Friday)</p> <p><b>After hours:</b> 1800 806 292 (Free Call)</p>
<p style="text-align: center;"><b>Kildonan Financial Counselling</b>  <b>Supports people on low incomes and those experiencing financial difficulties to achieve financial security and independence.</b></p> <p><b>Phone:</b> 1800 002 992 (Free Call)</p> <p><b>Hours:</b> 9am-5pm (Monday - Friday)</p>	<p style="text-align: center;"><b>Centrelink</b>  <b>Government service which provides financial support to Australians who face financial hardship</b></p> <p><b>Emergency Help:</b> 132 850  <b>Families:</b> 136 150  <b>Indigenous Australians:</b> 1800 136 380  <b>Job Seekers:</b> 132 850  <b>Rural &amp; remote Australians:</b> 132 318  <b>Languages (Multilingual):</b> 131 202  <b>Older Australians:</b> 132 300  <b>Students &amp; trainees:</b> 1800 132 317  <b>People with disability:</b> 132 717</p>

<p style="text-align: center;"><b>Legal Aid</b> Provides free information and legal advice</p> <p><b>Phone:</b> 1300 792 387 (Free Call)</p> <p><b>Hours:</b> 9am – 5pm (Monday – Friday)</p>	<p style="text-align: center;"><b>Whittlesea Community Connections Emergency Response Line</b></p> <p><b>Phone:</b> 9401 6644 <b>Hours:</b> 9am – 1pm (Monday – Friday)</p> <p style="text-align: center;"><b>Legal Assistance</b></p> <p><b>Phone:</b> 9401 6655 <b>Hours:</b> 9am – 5pm (Monday – Friday)</p> <p style="text-align: center;"><b>Volunteer Opportunities &amp; Social Support</b></p> <p><b>Phone:</b> 0473 019 831 <b>Hours:</b> 9am – 5pm (Monday – Friday)</p>
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**If you have been threatened or you are fearful for the safety of yourself, a child, family member or community member – please contact the Police immediately on 000 - (Free Call)**